



2018 Annual Report

Since opening in 2009, the Clinic has served 1,103 Dawson Citizens. During 2018 year, Good Shepherd saw **358 patients** having **2,786 visits**.

Medical	301
Dental	160
Audio	15
Vision	58
Mental Health	5

A total of **\$910,000** in Medications were provided; those purchased outright were **\$46,000**. (\$2,541 average per patient). Out-of-pocket cost of GSC \$235/patient or \$30 per visit.) The clinic was open Tuesday & Wednesday for Dental and Thursdays & Fridays for Medical weekly an increase of 2.2 days a week from 2017. Walk-in patients have been being seen since October of 2018.

Of the 301 medical patients, 33 were diabetics with an A1C score over 7.0. These patients averaged a reduction of 1.21 in this A1C score for 2018 (33% reduction overall of our 91 Diabetics.) In 2018 the recorded ER visits were 134. Only 10 of the 61 patients visiting the ED department were repeaters from 2017 (NGHS). 40% were new patients or have not been to the clinic in over 2 years.

Our **volunteers number 96** who volunteered **9,119 hours** during 2018 at a value of \$399,225.

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Professional Staff in 2018

Physicians: 6 Internal Medicine, Women's wellness, Cardiology	Hygienists: 2 Mental Health Counselors: 2 Nurses: 10 Nurse Practitioners: 3 Phlebotomists: 6 Pharmacists: 3
Dentists: 4	
Audiologist: 1	
Optometrists: 2	

Our Financial Goal in 2018 was \$113,050. Through the Ask letter, business sponsorships, memorials, churches, other 501c3, individual donations and fundraising event we raised \$155,326. We have reserved \$10,000 and will request additional funds to be allocated for anticipated financial need.

The Dental clinic replaced both leaking and malfunctioning dental chairs through the generous donations in the memory of Dr. Donald Johnson, co-founder of our Dental Clinic, and a donation from an anonymous donor and friend, at a cost of \$13,000. The Vision clinic was provided a Slit lamp and chair through the generosity of the Rotary Club, the Dawsonville Lions Club and Ric-Rack at a cost of \$6,500. Additional medical equipment acquired were:

A1c Machine

Urinalysis Machine

The fundraising efforts employed in 2017-2018 continue to raise awareness along with 11 presentations given throughout the community. We have had 6 articles this year in the local newspapers, Dawson News and Smoke Signals. We published the 3 issues of our newsletter. 296 people, businesses, churches and organizations were

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reached who donated to the Clinic in 2018. The Clinic was named BEST NON-PROFIT ORGANIZATION and BEST PLACE TO VOLUNTEER for Dawson Co. 2018

2018 was a big year for us. We see even more improvement and growth for the clinic in the future. Projects for the new 2019 year include:

- Meeting budgetary goals

- New installation of a cloud-based EHR system – AthenaHealth now in progress

- Institute Patient Satisfaction Survey with a goal of 90% (92% 2018)

- Better participation in Diabetic Management Program for improvement as measured by A1C

- Expand Patient Education with some participation from the public.

 - Have started Smoking Cessation Classes in partnership with Northside

- Clinic awareness for prospective patients

- Professional Recruitment Letters & Follow-up

Respectfully submitted,

Kay Parrish

Executive Director